

Order Date	Order Number	Return Date

Qty	Description / Product	Size	Reason Code

## RETURNS FORM

You may return goods to us by post or another suitable delivery service of your choice to our returns address below. Milano Couture does not reimburse any delivery costs or fees.

Please fill out the form, choosing a reason code for your return.

Item(s) must be returned unworn and with the tags still attached. Please note that you must bear the costs of returning goods to us. Item(s) may take up to 10 days to arrive at our returns address.

Refunds will be issued to you using the same payment method that you used when ordering the goods unless you specifically request otherwise. Please note that payments can take 3-5 days to appear in your account.

Unfortunately, MC Online Ltd does not offer exchanges. The customer must wait for their refund to be processed and re-order the item.

Reason Codes	
1	Item is too big
2	Item is too small
3	Didn't like the item
4	Damaged item
6	Incorrect product(s)
7	Arrived too late
8	Unwanted gift
9	Bought more than one size
10	Other (Please specify)

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